

2016 St. Vincent Indianapolis Hospital Associates Campaign
Trauma/Neuro Intensive Care Unit and
Cardiothoracic Vascular Transplant Unit
Waiting Room Renovations

The history of St. Vincent includes a commitment to spiritually-centered, holistic, and compassionate care. This commitment applies not only to the world-class medical care and support for patients, but for their families as well, who are also experiencing times of great anxiety and stress.

This is especially true for the loved ones of patients hospitalized in the St. Vincent Trauma/Neuro Intensive Care Unit (TNICU) and the Cardiothoracic Vascular Transplant Unit (CVTU). These stays are often multiple days or weeks due to the critical conditions of the patients—sometimes even months. As a result, nurses in these units frequently encounter multiple family members who are spending nights or countless hours in the waiting rooms because they are not comfortable leaving their loved ones. These family members deserve a comfortable, clean place to rest—if even for a few hours.



However, the current waiting areas for these units are not welcoming or clean, especially for family members staying for extended periods. Worn out furniture and a stark atmosphere does not produce the calming environment desired by St. Vincent to help families find peace during a troubling time. This is evidenced by numerous negative comments made by families, friends and other visitors in recent years. This not only creates a less-than-desirable general image of St. Vincent, but can even have a direct impact on these individuals' perceptions of the medical care and treatment that St. Vincent is providing to their hospitalized loved ones.

The desired solution is a complete renovation of these waiting room areas. Specifically, this renovation would create larger spaces that would be capable of accommodating more families. More importantly, it would provide comfortable, clean furniture and amenities for families—especially for those enduring extended stays—and would provide a quiet, healing atmosphere to aid with rest and stress relief. The estimated cost of completing these renovations is \$100,000.



St. Vincent cannot change the circumstances that bring worried and anxious families to us, but we can change the environment and atmosphere that they experience to ensure that it is warm and welcoming during their time of need. By partnering with each other

during the 2016 St. Vincent Indianapolis Hospital Associates Campaign, this project will create beautiful spaces for two very highly occupied areas that will continue to serve patients for many years to come.

Quick Talking Points

- Trauma/Neuro Intensive Care Unit (TNICU) and Cardiothoracic Vascular Transplant Unit (CVTU) are two areas where families are facing struggles of their own as their loved ones often need long stays in the hospital due to their critical conditions. Families often spend the night(s) in the hospital because they aren't comfortable leaving their loved ones.
- The waiting areas do not currently provide a clean, welcoming, comfortable space to those family members, and they have received numerous negative comments from patients and their families, often that the atmosphere of those rooms lowers perceptions of the medical care they will receive at St. Vincent.
- To combat this problem, these departments plan to completely renovate the waiting rooms, providing larger, more accommodating spaces, with more comfortable, clean furniture and amenities, for families.
- The renovation is projected to cost around \$100,000 (estimate will be updated to potentially include additional space renovations).
- We can't change the circumstances that bring patients and their families to our hospital, but we can change the atmosphere they experience when they need to be comforted most.